

Chief Officer's Report

Agenda Item 8 Paper 4	
Author:	Ralph McCormack, Interim Chief Officer
Relevant Committees or forums that have already reviewed this paper:	None
Action required:	To note
Attached:	None
CCG Strategic objectives relevant to this paper:	Core business: relevant to all / most objectives
Risk	There are no risks on the assurance framework and / or risk register relating to items in this report.
Compliance observations:	Finance: Not applicable
	Engagement : Areas of specific engagement are covered within this report
	Quality impact: Not applicable
	Equality impact: Not applicable
	Privacy impact: No issues identified
	Legal: Not applicable

EXECUTIVE SUMMARY

1. CCG values

Following recent reviews of our governance structure and changes to the membership of our Governing Body, which came into effect from 1 April, the new Governing Body have taken the opportunity to review our organisational values and CCG objectives. This follows a comprehensive engagement process already undertaken with CCG staff and with our Staff Forum.

Our mission - What we're here for:

To improve the health and wellbeing of our population.

Vision - How we do it:

- By working together
- By improving your experience
- By always doing better
- By using what we have to provide you with the best quality care
- By addressing inequality

Values - As a CCG we value:

- People-centred and clinically led care
- Striving for excellence
- Teamwork, where everybody matters
- Openness, honesty and respect
- Learning from our experiences
- Every penny

We have also worked with staff and the Governing Body to look at our CCG objectives and further work is underway to refine these. We have agreed four so far with the possibility of having a fifth around oversight of the quality strategy.

Objectives

- Ensure that the CCG's Organisational Development programmes for the Governing Body and Heads of Service create a radically different culture for the delivery of both objectives and Business As Usual
- Take responsibility, with other partners in the footprint, for the Surrey Heartlands Sustainability and Transformation Plan (STP) and ensure that this contributes significantly to the creation of a sustainable health economy
- Prepare the CCG to take on its responsibilities for the commissioning of primary care in 2017-18, ensuring that this is consistent with broader commissioning development
- Deliver the Financial Recovery Plan, based largely on a successful transformational QIPP programme

2. Sustainability and Transformation Plan

Following on from publication of NHS England's 'Five Year Forward View' strategy, local NHS organisations have been asked to look at how they can work together more closely. As part of this work, clinical commissioning groups and organisations providing healthcare must develop a five year Sustainability and Transformation Plan (STP). This work started in February 2016 and saw us join with North West Surrey CCG and Guildford and Waverley CCG and local healthcare providers (in an area collectively known as Surrey Heartlands) to start to explore the opportunities closer working could bring to patients and the local health system.

Following a series of stakeholder workshops and discussions across the STP footprint, we have identified a number of opportunities for closer collaboration. These include:

- **Improved care pathways across the 6 clinical areas** we've focused on to date (cancer, musculoskeletal care, mental health, children and maternity, cardiovascular, urgent and emergency care)
- **Development of a Heartlands Academy** which will ensure consistent clinical standards, addressing variation in quality across the area
- **A new workforce model** to address current workforce issues (i.e. recruitment issues and succession planning which is an issue in some clinical areas)
- **A digital strategy that would** improve access to information between providers to improve care
- **Work with Surrey County Council to consider our estates** to ensure the best use of all buildings and sharing of estate where appropriate

CCGs were required to submit draft Sustainable and Transformation Plans by 30 June and I am pleased to report that we successfully met this submission deadline. Initial feedback on the plan has been positive and further work will now be undertaken ahead of a further submission in the autumn.

Development of the plan has involved a significant amount of work across the organisation and I would like to thank all those who have contributed. I would also particularly thank Julia Ross (Chief Officer for North West Surrey CCG and Senior Responsible Officer for the STP) and James Blythe (Director of Commissioning and Strategy at Surrey Downs CCG) for leading this work.

3. Healthcare Transformation Award win

Recently Surrey Downs CCG was recognised for its clinical leadership and governance at NHS when it was presented with a prestigious national healthcare award.

The Healthcare Transformation Award for 'Delivering Clinical Commissioning Leadership' was given by Health Plus Care in front of an audience of fellow NHS Clinical Commissioners on 29 June 2016. The award recognises leaders that enable knowledge sharing, network coherence and network stability. Nominations had to be innovative and able to demonstrate their effectiveness at developing relationships and collaborating with stakeholders across their local health economy.

We understand the judges were impressed with the developments Surrey Downs CCG has made, including restructuring and aligning its clinical posts with developing and delivering its commissioning intentions, without losing localism and clinical engagement. They also commended the CCG for its diversity and gender equality commitment, which sees women strongly represented on both the Governing Body and Clinical Cabinet, in senior leadership roles.

Surrey Downs CCG has also undergone a formal review of its clinical leadership and governance. This included reconfiguring its Governing Body and recruiting to a new Clinical Cabinet. Through these changes the organisation, more so than ever, has given clear prominence to clinical leadership so it is encouraging to be recognised in this way.

4. CCG assurance ratings

NHS England is shortly due to publish an assurance rating for every CCG in the country. At the time of publishing this paper this announcement is expected imminently so I hope to be able to provide a verbal update on this matter at the Governing Body meeting on 29 July.

5. Surrey Health and Wellbeing Board

At a meeting on 7 April 2016, attended by Dr Claire Fuller as our Surrey Downs CCG representative, the Surrey Health and Wellbeing Board:

- Formally ratified Dr David Eyre-Brook as the Co-Chair of the Surrey Health and Wellbeing Board
- Discussed progress in CCGs developing Sustainability and Transformation Plans
- Received an update on progress implementing the 2015/16 Better Care Fund plans

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