

Chief Officer's Report

Agenda Item 3.2	
Author:	Dr Claire Fuller, Acting Clinical Chief Officer
Relevant Committees or forums that have already reviewed this paper:	None
Action required:	To note
Attached:	None
CCG Strategic objectives relevant to this paper:	Core business: relevant to all / most objectives
Risk	There are no risks on the assurance framework and / or risk register relating to items in this report.
Compliance observations:	Finance: Not applicable
	Engagement : Areas of specific engagement are covered within this report
	Quality impact: Not applicable
	Equality impact: Not applicable
	Privacy impact: Not applicable
	Legal: Not applicable

Executive summary

This report provides an update on recent developments and areas which may be of interest, and do not form part of the wider Governing Body meeting agenda.

1. CCG response to cyber attack on the NHS

Firstly, following the recent national cyber attack on the NHS, I wanted to begin by thanking CCG staff, member practices, our Commissioning Support Unit (who manage our IT systems) and the wider NHS for managing the local response and for minimising any impact on patient care. As a result of the swift and comprehensive response, I am pleased to confirm that the impact on patients locally was minimal.

A de-brief session took place with key CCG staff involved in managing the response earlier this week and we will be reviewing our policies and plans in relation to cyber security, and business continuity, to ensure any lessons learnt are incorporated. As this was part of a wider national issue, we anticipate further guidance from NHS England in due course and we will implement any further actions required locally in light of this.

2. Update on Surrey Heartlands and plans for devolution

Work continues to take forward our plans to improve care over the next five years through the area known as Surrey Heartlands. This work brings together three clinical commissioning groups (Surrey Downs CCG, North West Surrey CCG and Guildford and Waverley), local trusts, mental health and community providers, ambulance services and Surrey County Council in a partnership of eleven organisations.

Following publication of our **Surrey Heartlands Sustainability and Transformation Plan** back in October 2016, we are now taking this work forward through a number of clinical workstreams. These are focusing on cancer, musculoskeletal (joint) care, women's and children's services, mental health, unplanned care (including urgent and emergency care) and planned care (planned procedures and operations). The workstreams are progressing well and almost all now have a dedicated Clinical Lead and Project Manger to lead implementation of local improvements, working with partners.

As part of our co-design and engagement work, we held focus group sessions with members of the local community, and used the themes from this to inform further engagement work, including interviews with 1,500 local people. On 26 April we also had another meeting of our Stakeholder Reference Group. This brings together local patient representatives, carer and voluntary organisations, councillors, governors and many other local stakeholders. Feedback from our engagement work will feed into our workstreams and into our wider plans.

We are also continuing to work with NHS England and NHS Improvement on our plans for devolution, which would see more responsibility for health and social care passing from central government to Surrey Heartlands. If we can achieve this ambition, it would mean we have more control over some aspects of commissioning which are currently managed centrally and more influence over where money is invested. Discussions are ongoing but we believe devolution offers many benefits so we will continue to work with partners to take this forward.

3. Epsom Safe Haven

The Epsom Safe Haven service in Epsom town centre provides advice and support and is a safe place to go, for anyone in, or nearing, mental health crisis. The service was initially set up as a pilot and, following a recent review and discussions at our Clinical Cabinet, I

am pleased to confirm that the contract has been extended under the end of March 2018.

4. 2017 CCG awards and Governing Body seminar

Earlier this month we held our annual CCG awards ceremony, where we recognise, and celebrate the contribution our staff and clinical leads make to the work we do, particularly those who go above and beyond in their roles. We were delighted to be joined by our newly appointed joint Accountable Officer, Matthew Tait, for his first visit to Surrey Downs, and it was a good introduction to the organisation. Following the awards, Matthew joined us for a seminar, where he heard about recent developments and met members of our Governing Body.

5. Quality, Innovation, Prevention and Productivity (QIPP) performance in 2016/17

The CCG ended the 2016/17 financial year having achieved QIPP savings of £15.5m, which was 79% of our target. Combined with the £10 million savings we achieved in 2015/16, the CCG has now delivered £25 million of efficiency savings over the last two years. We have achieved this by re-designing, and improving, patient pathways and through working smarter, without compromising patient care or reducing quality.

We know 2017/18 will be an even more challenging year for us and we are already implementing a range of projects as part of our 2017/18 QIPP programme. This includes exploring a number of possible new opportunities that have been suggested by our Clinical Directors, Locality Chairs and Governing Body members through a recent planning workshop.

6. CCG Annual report and accounts

We are currently preparing our 2016/17 CCG Annual Report and our financial accounts. Following a draft submission to NHS England last month, we are on track to make the final submission on 31 May. We will be presenting our Annual Report and accounts at our AGM on 29 September and will be publicising this meeting nearer the time.

7. Adult community services re-procurement

Planning is currently underway for a procurement process for adult community services in the Surrey Downs area. As the current contract with CSH Surrey comes to a natural end on 30 September 2018, this process will identify a provider to deliver services from October 2018. We are currently working with our three GP localities to refine the service specification and we will also be carrying out wider engagement to ensure the specification meets local needs.

8. NHS111 re-procurement

Work is also happening across Surrey as part of the re-procurement of the NHS111 service (including GP out of hours services). A range of engagement activities, including town centre roadshows, are planned for June and July. We will be sharing more information, and details of all our planned events, shortly.

9. Chief Finance Officer update

Today is Matthew Knight's last Governing Body meeting before he embarks on a new role in the private sector. I would like to personally thank Matthew for all his support over the last three years and for all the work he has done as part of our financial recovery. We wish Matthew the best of luck and welcome Dan Brown as our new Acting Chief Finance Officer. Dan has previously been our Head of Finance, and has been working alongside Matthew for the last couple of months to ensure a smooth transition.

10. Surrey Health and Wellbeing Board update

At its last meeting on 9 March 2017 the Surrey Health and Wellbeing Board:

- Noted that Dr Claire Fuller would become Co-chair of the Board from April 2017
- Discussed the Board's forward plan
- Discussed the role of the voluntary, community and faith sector in health and well-being
- Received an update on plans to improve children's health and well-being in Surrey

The Board next meets on 1 June 2017. For details see the [Surrey County Council website](#).

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