

Quality and Performance Report

Summariser:	Nada Schiavone, Associate Director of Quality
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Executive Lead(s):	Eileen Clark
Relevant Committees or forums that have already reviewed this issue:	Local Management Team; Quality Committee.
Action required:	For discussion and to note
Attached:	Quality and Performance Reports
CCG principal objectives relevant to this paper:	P1) Deliver the Financial Recovery Plan, based largely on a successful transformational QIPP programme; P2) Take responsibility, with other partners in the footprint, for the Surrey Heartlands Sustainability and Transformation Plan (STP) and ensure that this contributes significantly to the creation of a sustainable health economy.
CCG Operating plan objectives relevant to this paper:	OP1) Implement the quality improvement strategy; OP2) Implement pathway programmes; OP3) Enabling work programmes; OP4) Delivery of constitutional performance requirements; OP5) Delivery of other priorities
CCG core functions relevant to this paper:	CSF1 Commissioning of services, including patient choice; CSF2 Meeting required national and local performance standards; CSF3 Improving quality, including research; CSF4 Compliance with standards including patient safety; CSF5 Reducing inequalities; CSF6 Patient and Public engagement; CSF11 Safeguarding children and associated legal duties; CSF12 Adult safeguarding and associated legal duties (including mental capacity); CSF17 Continuing Health Care; CSF18) Collaborative arrangements – NHS, local authority and other; CSF19 Public Health responsibilities including child poverty;

	CSF21 Supporting Health and Wellbeing including JSNA
Risk	Where inadequacies in provider performance around quality and safety are assessed to be a risk to the CCG as a commissioner of those services, these will be raised on the CCG's corporate risk register or Governing Body Assurance Framework.
Compliance observations:	Finance: There continues to be a risk that the CCG will not achieve the level of performance in a number of areas of quality and that this will impact on the potential to receive the associated quality premium payments.
	Engagement: Patient and public feedback is key to understanding the quality and experience of commissioned services. The CCG monitors its commissioned providers in respect of performance in this area.
	Quality impact: Quality and Equality Impact Assessments are carried out on all service developments and improvements and monitored for future impact. There is no Privacy Impact identified in this paper.
	Equality impact: As above
	Privacy impact: None identified
	Legal: No issues identified

EXECUTIVE SUMMARY

This report is to assure the Governing Body that the CCG reviews the quality performance of NHS healthcare providers it commissions against the key clinical quality and safety indicators and that those areas of concern or risk to patients are highlighted and addressed.

Key issues to note:

The full Quality and Performance report was reviewed by the Quality Committee on 14th July 2017 and can be made available on request.

A summary of the key issues for each provider is placed at the beginning of the report.

The Quality Team has commissioned a scoping exercise and gap analysis in order to develop a strategy to achieve the Quality Premium 2017-19 Part a) (i and ii) reducing Gram Negative Bloodstream Infections (GNBSI).

Additionally there will be a gap analysis of scrutiny and oversight of IPC in our commissioned services against The Code. A report with recommendations for improvements will be provided by the end of September 2017.

Recommendation(s):

The Governing Body is requested to:

- 1) Review the report
- 2) Discuss highlighted matters of concern and areas where further assurance is required.
- 3) Agree any matters for escalation to NHS or other external organisations.

Date of paper21st July 2017**For further information contact:**

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