

Surrey Downs Clinical Commissioning Group

Title of paper:	Clinical Quality and Patient Safety Report
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Locality:	All
Meeting:	Governing Body, 17 th May 2013
Agenda item:	7
For:	Discussion
<p>Brief summary: This report is to inform and provide assurance to the Governing Body about the quality and safety of service provision commissioned by NHS Surrey Downs CCG. The CCG is working actively to improve the quality of local services and further develop systems and processes to monitor quality and identify early warnings where care is not meeting the required standards. This work includes:</p> <ul style="list-style-type: none"> • Introducing training for Adult Safeguarding across all practices • Surrey wide approach through the Patient Safety Assurance Group to the management of Serious Incidents ensuring that learning is disseminated across all providers and CCGs. The Governing Body is asked to agree the Terms of Reference of this group attached in Appendix 1. • Monitoring of the quality of provider service delivery through clinical quality review meetings and the contracting process <p>Areas to note are:</p> <ul style="list-style-type: none"> • Levels of Healthcare Associated Infections (HCAI) in some local providers • Patient safety concerns raised through recently published Care Quality Commission (CQC) inspections and actions taken • Operational issues locally and nationally with the NHS111 service and actions taken 	
<p>Quality and patient safety issues: As above</p>	

Financial issues: Under the new national guidance, providers who fail to achieve agreed standards in certain areas may not receive their quality payment and this will affect the Quality Premium payments received by the CCG

Workforce issues: The CCG will be monitoring the impact of provider cost improvement on staffing levels and potential impact on service delivery

Statutory compliance: There is a particular focus at this time on the requirements of Safeguarding Children and Safeguarding Adults.

Conflicts of interest: None currently

Risk and assurance: There are risks related to quality recorded on the CCG risk register including NHS111 and the potential quality impacts of the BSBV programme

Accompanying papers Surrey Downs CCG Clinical Quality and Patient Safety Report