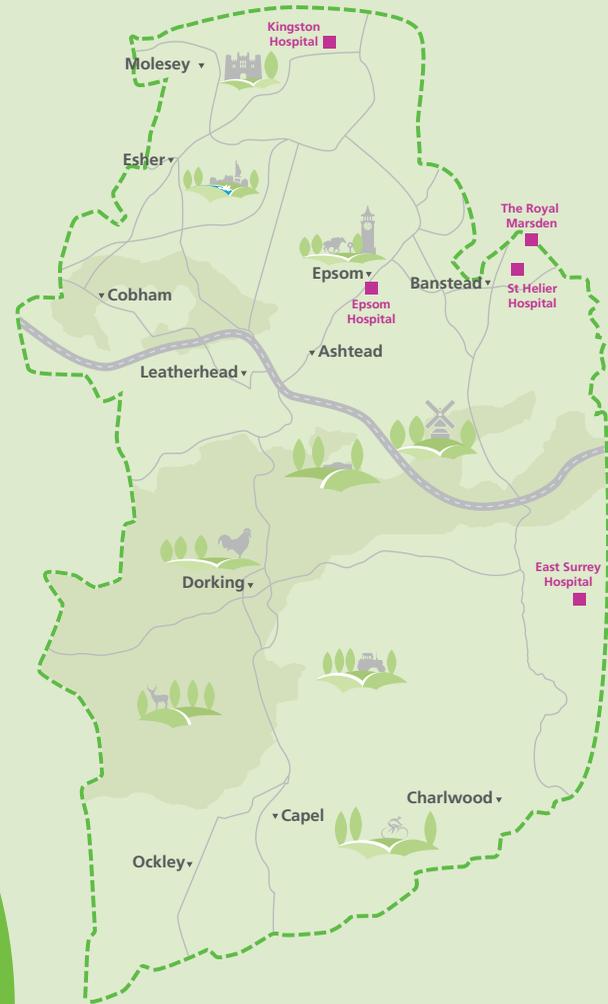


The area we cover

We are a membership organisation made up of 31 GP practices. We work across three localities: Epsom, Dorking and East Elmbridge. The main hospitals for our patients are: Epsom Hospital, Kingston Hospital and East Surrey Hospital in Redhill. Sometimes patients go to other Surrey hospitals, and some go into London for more specialist care. Reduce the size of the compass icon to accommodate.



Talk to us

We welcome your views and suggestions. You can contact us using any of the channels below.

Tel: **01372 201500**

Textphone: **07747 476511**

Email: **contactus.surreydownscgg@nhs.net**

Social media: **[@surreydownscgg](#)**

Address:

**Surrey Downs NHS Clinical Commissioning Group
Cedar Court, Guildford Road,
Leatherhead, Surrey KT22 9AE**

To share your experiences of local services email us at: SDCCG.feedback@nhs.net or write to the Patient Experience Service at the Cedar Court address.

If you would like this booklet translated into another language or alternative format such as large print, Braille, audio or BSL, please contact us.

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NHS
Surrey Downs
Clinical Commissioning Group

Your local NHS

Improving care together



Who we are

Clinical commissioning groups, or CCGs, were set up in April 2013 and took on many of the responsibilities previously held by primary care trusts. Our role is to plan and buy healthcare services for a population of over 305,000 people who live in the local area, which includes Mole Valley, Epsom and Ewell, Banstead, the east side of Elmbridge and surrounding villages.

We lead on some services, such as NHS continuing healthcare, medicines management and applications for treatments that are not routinely available (known as Individual Funding Requests) on behalf of some other CCGs.

We work closely with NHS England on the commissioning of core GP services. NHS England also commission services from dentists, opticians and pharmacies.

**NHS England
rated Surrey
Downs CCG 'good'**



Working together to improve care

A big part of our job is looking at ways to improve the care you and your family receive. Whether that's better treatments, more care closer to home, or greater choice of where you receive care, we look at this across a range of different areas.

GPs and local people help shape our priorities. These are:

GP services

We are working with local GPs to offer more services locally, including at GP practices.



Planned care

(booked operations and procedures)
We are looking at opportunities to improve care pathways in a range of areas, including eye care, cardiology, audiology and many others so more care can be provided closer to home.



Urgent care and integration

We are looking at ways to make care more joined up (including closer working with social care), and focusing more on supporting people with long-term health conditions to help prevent unnecessary trips to hospital.



Children's and young people's services and maternity care

We are working to improve the current pathways, making sure people with complex health needs are getting the right support. We are also looking at ways to improve maternity care.



Mental health

We are focusing on improving care for people in a mental health crisis and raising awareness of local psychological therapy and counselling services for those who need support.



Cancer

We are working with MacMillan Cancer Care and other local partners to improve cancer care, focusing on earlier diagnosis and more treatments closer to home.



Medicines management

We are working with GPs and care homes to make sure the most effective medicines are being used and that regular medicine reviews are taking place. We are also encouraging the use of non-branded medicines, which are just as effective but much cheaper.



NHS continuing healthcare

As we host the Surrey-wide service, we are doing a lot of work to make sure it is providing high quality care and support to people who meet the national criteria, and supporting their families.



How we spend our money

We receive money from central government to spend on local healthcare services for local people and last year had a budget of over £364million. We used this to buy healthcare from hospitals, community services, social care, ambulance services, mental health care and many other services.

The funding we receive, when shared between our population, equates to around £1,166 for each person living in Surrey Downs.



- Acute hospital care**
- GP services**
- Community services**
- Mental health**
- NHS continuing healthcare**
- Other** (includes the CCG's contribution to the Better Care Fund (BCF), a pooled budget used to support some health and social care services.)
- Running costs** (staff, buildings and other corporate costs)

Surrey Heartlands a new partnership

Working with local CCGs, hospital trusts, other healthcare organisations and Surrey County Council, we are now part of what is known as the Surrey Heartlands Partnership. This covers a population of 850,000 and brings together 11 organisations, including:

- Surrey Downs CCG
- Guildford and Waverley CCG
- North West Surrey CCG
- Surrey County Council (social care)
- South East Coast Ambulance NHS Foundation Trust
- Ashford and St Peter's Hospitals NHS Foundation Trust
- Epsom and St Helier University Hospitals NHS Trust
- Royal Surrey County Hospital NHS Foundation Trust
- CSH Surrey
- Virgin Care
- Surrey and Borders Partnership NHS Foundation Trust

The Surrey Heartlands five year plan has four key objectives:



Better standards of care



More integrated health and social care



Greater focus on prevention



Better use of resources

Find out more about the work of Surrey Heartlands and get involved at:

www.surreyheartlands.uk

Get involved

There are many ways you can get involved and help shape local healthcare services.

You can come along to our Governing Body meetings and Annual General Meeting, explore our website, sign up to receive our e-newsletter (scan the QR code with your phone), come and talk to us when we are out and about at roadshows and community events, follow us on social media or take part in our surveys.

You can also get involved in our service re-design projects or join your local GP practice Patient Participation Group.

For more info see our web page www.surreydownsccg.nhs.uk/get-involved

