



Glaucoma Monitoring Service

What is the community glaucoma service?

As you have been diagnosed with glaucoma or ocular hypertension, you will know that your condition is life long and will continue to need regular monitoring.

If your condition is stable you may be discharged from the care of your hospital consultant and into the care of our new community glaucoma service. If this happens, this new service will take over the regular monitoring of your condition and provide ongoing support to you in a community setting.

How does the community monitoring service work?

The community glaucoma service is run by clinicians who specialise in glaucoma management and help us provide more care closer to home.

During your visit you may be seen by either a doctor, nurse or an optometrist, depending on the support and treatment you need.

When you go for an appointment a range of tests will be carried out. These will include a field of vision test and an eye pressure check. You will also have a photograph taken of the optic nerve at the back of your eye. The results will be

reviewed by a clinician and they will then let you know when you need to come back for your next appointment.

I have been under the care of my hospital consultant for a long time. Why does this need to change?

We understand that you may have been seeing your consultant for some time but if your condition is stable it's more appropriate that your ongoing care is now provided in the community. Patients often tell us that they would prefer to be seen at community sites as they can often travel and park there more easily and it also helps the more specialist services focus on patients who have more complex conditions that need more specialist care. This change isn't anything to worry about, it simply means your care may now be provided in a community clinic instead.

What happens next?

Your hospital consultant will provide your GP with a summary of your treatment plan and they will then refer you into the community service through our Referral Support Service.

Where will I be seen?

Our Referral Support Service will contact you to talk you through the different locations you could be seen at and you can then choose where you would like to go for your future appointments.

You can choose from the following services and locations:

Integrated Care Partnership

Old Cottage Hospital

Alexandra Road

Epsom KT17 4BL

Tel: 01372 724434

www.integratedcarepartnership.co.uk

Epsomedical Ltd

The Ebbisham Centre

6-7 Derby Square

Epsom KT19 8AG

Tel: 01932 588400

www.epsomedical.co.uk

Cobham Day Surgery Unit

168 Portsmouth Road

Esher KT11 1HT

Tel: 01932 588400

www.epsomedical.co.uk

Dorking Healthcare Ltd

Dorking Community Hospital

Horsham Road

Dorking RH4 2AA

Tel: 01306 646200

www.dhcclinical.com

If you have not heard from us after six weeks please call the Surrey Downs CCG Referral Support Service (RSS) on 01372 201688. Please call this number and not your GP practice as we will be managing your referral into the community service. If you do need to call us, please say you are calling about an appointment to the “community glaucoma service” when you call.

What happens if I notice a change in my eye condition?

If you have any concerns about your vision, or if you notice any changes, please mention these at your next appointment.

If the clinician identifies any changes in your condition during your appointment, or following your test results, if necessary they will refer you on to a hospital of your choice for further examination.

If you have any concerns about your vision between appointments please contact the community clinic you attend and they will be happy to advise you.

Any questions?

If you have any questions about the information included in this leaflet please call our Patient Experience Team on 01372 201685 or email us at SDCCG.feedback@nhs.net.

Your views

We are always looking for ways to improve local services. To help us do this, we will be seeking your views on the care you receive and on your experiences. We will use your feedback to help improve local glaucoma service.

