

**Agenda item: 1.9**

**Paper no:**

<b>Committee:</b>	Governing Body	<b>Date:</b> 23/03/18
<b>Venue:</b>	St Mary's Church Hall, Stoke Road, Stoke D'Abernon, Cobham KT11 3PX	
<b>Title of Report</b>	Joint Accountable Officer Report	
<b>Status:</b>	To note	

<b>Presented by:</b>	Matthew Tait, Joint Accountable Officer	
<b>Executive Lead:</b>	Matthew Tait	
<b>Author(s):</b>	Suzi Shettle, Head of Communications and Engagement	
<b>Finance Lead Sign off</b>	Not applicable	

<b>Relevant Legislation and Source Documents</b>	Not applicable	
<b>Conflict of Interest</b>	None identified	✓
	<b>Conflict(s) noted:</b>	
	<b>Name(s):</b>	<b>Item No:</b>
	Mitigating Action(s) Participate in discussion but not decision/ Remain in meeting but not participate/Excluded from discussion/Leave the meeting	
<b>Governance and Reporting</b> <i>(relevant committees/forums the paper has previously been presented to)</i>	Not applicable	
<b>Freedom of Information</b> The Author considers:	Open – no exemption applies	

<b>Attachments:</b>	None
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**Executive Summary**

This report provides an update on recent developments and areas which may be of interest, and do not form part of the wider Governing Body meeting agenda.

**Implications:**

Health/CCG strategic objectives	The report includes an update on the work of Surrey Heartlands, the CCG's planning process for 2018/19, system pressures and planning for Easter and other local developments including preparations ahead of taking on delegated commissioning.
Financial/Resource	The report includes an update on the CCG's planning process for 2018/19 and includes feedback from a recent NHS England assurance meeting, which included discussion on the CCG's financial performance.
Legal/compliance	Not applicable
Equality Analysis	Not applicable
Patient and Public Engagement	The report includes an update on the engagement process that has been undertaken in relation to our draft joint commissioning intentions. This is also covered as separate agenda item.
Risk (including reputational) and rating	Not applicable

**Recommendation(s):**

To note.

**Next steps:**

This report is for information only.

<b>Date of paper</b>	23 March 2018
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## **Executive summary**

This report provides an update on recent developments and areas which may be of interest, but do not form part of the wider Governing Body meeting agenda.

### **Surrey Heartlands Health and Care Partnership update**

On 13 March 2018 the Surrey Heartlands Health and Care Partnership, in collaboration with the Kent, Surrey and Sussex Academic Health Science Network, hosted its first Expo event, which brought together industry leaders and health and social care colleagues from across the county.

The event showcased some of the most creative collaborations and innovations, as well as providing an opportunity to plan how to drive innovation at pace and scale through the clinical workstreams to transform care. It included a number of keynote speeches including a presentation by Chris Ham, Chief Executive of the King's Fund, on how integrated care systems are leading improvement and innovations across the healthcare sector.

Planned jointly by Surrey Heartlands and the Kent, Surrey and Sussex Academic Health Science Network, the event was designed to facilitate networking between industry experts and colleagues involved in clinical workstreams to drive forward innovation and transformation at a local level. It was also an opportunity to showcase some of the best practice and innovation that is already happening through Surrey Heartlands, including the work we are doing in relation to citizen-led engagement and involving local people in how we design and implement our plans locally.

### **NHS England assurance feedback**

In early December 2017 we attended a formal assurance meeting with NHS England to provide an update on performance and development across the three CCGs in relation to the CCG Improvement and Assessment Framework for 2017/18.

At the end of January NHS England provided formal feedback on our performance against four areas that come under the broader 'quality of leadership' domain. I am pleased to report that we received positive feedback in relation to this requirement, which considers culture and leadership, sustainability, quality, governance and engagement and involvement. This included recognition of the appointment of a new Joint Executive Team, recognition of closer working across the three CCGs across many functions (including performance monitoring and plans to align governance arrangements) and improvements in relation to stroke care and the agreed new stroke pathway being implemented for patients in west Surrey, whilst recognising that further work is needed for patients in the east.

It was recognised that we remain challenged as a system in relation to our financial performance in 2017/18 and we will continue to take mitigating action to remain on

track to deliver the financial plan we have agreed with NHS England.

We also received feedback in relation to areas where further improvements are required, for example in relation to dementia diagnosis and increasing the number of people receiving support through our Improving Access to Psychological Therapies Support service. We continue to implement plans to improve performance in these areas.

### **Planning update**

Under NHS planning and contracting guidance for 2017-2019, CCGs were required to publish Operational Plans and Commissioning Intentions that covered a two year period. Working alongside local authority and system partners, we have refreshed our Operational Plans through a joint approach across the three CCGs. This has led to the development of one overarching Operational Plan that reflects NHS England's new planning guidance, and incorporates the Out of Hospital plan for the local system.

We submitted our draft Operating Plan to NHS England earlier this month, in line with requirements. Following feedback, the final version of this plan will be discussed at our next Governing Body meeting.

As part of the planning cycle we have also been refreshing our final Commissioning Intentions for 2018/19 to include the feedback from our engagement period, and this is being discussed as a separate agenda item as part of today's meeting.

### **NHS111 and GP out of hours service procurement**

Following extensive public, stakeholder and market engagement that took place during 2017 across the three Surrey Heartlands CCGs and East Surrey CCG, on 5 February the formal procurement process for a new joint NHS111 and GP out of hours service was launched, led by North West Surrey CCG. Following the procurement process, we expect to be able to announce the new provider in August 2018.

### **Adult community contract awarded**

Following a robust, competitive, procurement process, last month we announced that a partnership of local organisations, led by Epsom and St Helier University Hospitals NHS Trust, has been awarded the three year contract to provide adult community services from 1 October 2018.

The contract will be held by Epsom and St Helier University Hospitals NHS Trust, which will work with a number of local organisations through a partnership arrangement, which will be known as the Integrated Dorking, Epsom and East Elmbridge Alliance (IDEEA).

This partnership will bring together Epsom and St Helier University Hospitals NHS Trust, CSH Surrey and the three GP federations that operate in the Surrey Downs area (GP Health Partners in the Epsom, Leatherhead and Ewell area, Dorking Healthcare for Dorking practices and Surrey Medical Network for practices in the East Elmbridge area).

The new service has been designed to support integration and will include closer working between the different members of the partnership, leading to a service that will be more personalised, and more joined up for patients, with local partners working together to provide the best care.

### **System resilience and planning for Easter**

As a system, we continue to work collaboratively to ensure plans are in place to manage the additional demands placed on health and care services during the winter period. This includes planning at both local, and system, levels, including through Surrey Heartlands.

A range of initiatives that have been funded, both by NHS England, and through Surrey Heartlands, continue to operate to provide additional capacity and help manage the ongoing pressures. These initiatives include:

- Additional primary care provision in our GP practices, with additional resource for out-of-hours services
- Additional Rapid Response and home-based rehabilitation care
- Step down / step up beds in care homes
- Access to consultant advice so GPs can seek advice prior to making a referral
- GPs in A&E to triage and treat patients who can more appropriately be seen by primary care professionals
- A care home line that allows staff to speak directly to a GP for advice out-of-hours and reduce hospital admissions

In addition, we are planning a further communications campaign that will launch before the Easter period. Given the intelligence we have received around unplanned admissions, and the acuity of illness people are presenting with, the focus of this campaign will be on seeking advice at the first signs of illness (through a pharmacist or extended access GP appointments) and use of NHS111. Activity will include a social media campaign, supported by local media and other communications activity to ensure maximum reach and impact.