



*Surrey Downs
Clinical Commissioning Group*

Our plans for NHS services in Surrey Downs

April 2015 to March 2016



www.surreydownscg.nhs.uk

This booklet explains Surrey Downs Clinical Commissioning Group's (CCG) commissioning intentions. Put simply 'commissioning intentions' are plans for how most of the NHS services in the Surrey Downs area will be organised and funded. If you want to know more about the role of Surrey Downs CCG please read our booklet [Improving care together: About Surrey Downs CCG](#).

Our priority areas

The NHS has a limited pot of money to spend. This means we have to work out what services are most important to our local population and how we can 'do more for less' to make sure we are getting the best value for money. We do this by looking at the health and care needs of the people that live in Surrey Downs and looking at how we can better organise our services.

We have worked with local GPs, hospitals, community services (this means NHS and care services that are provided 'out of hospital' for example in clinics) and patient groups across the Surrey Downs area to come up with a list of priority areas. We think that by focusing on this priority list we can offer the best possible NHS services within the pot of money we have available to us.

Our priorities are:

- Make community services and primary care as seamless as possible, especially for frail older people and people with long term conditions
- Provide planned (also known as elective) care and non-urgent care closer to home and improve patient choice of where this care is received
- Ensure access to a wider range services outside of hospital for people with urgent, but non-life threatening care needs, and provide treatment in the best facilities for those people with more serious needs
- Deliver enhanced support for those patients who require end of life care
- Improve access to and patient experience of children's and maternity services
- Improve patient experience, outcomes and parity of esteem (making sure that we are just as focused on improving mental as physical health) for people with mental health problems and learning disabilities (including dementia).

What will this mean for your local services?

Our plans mean that some NHS services will start to change. We've given some examples of our plans below. We understand that changes to the NHS services can be worrying but keeping things the same isn't an option. It's not just about making our money go further as we believe that your care can be better if we review and do things differently. We promise we will do everything we can to involve people that use services in any changes and to keep you informed every step of the way.

Some of the changes we're planning will mean that NHS services move to a different location. There are several reasons for moving services, for example it may help to offer care and treatment closer to where people live, it may help us to save money that we can then spend on other types of care, or it may help us to recruit the best staff for the job. We believe what's most important is the quality of the care you receive, so we only move services when we think it will improve the care we can offer you and your family.

Primary care

We want to make much more of our GP's skills and expertise. We're asking GP practices to join forces to deliver a wider range of services (for example diagnostic tests, day hospital services, care for patients with complex medical needs) and to offer GP services seven days a week. We refer to this as our emerging 'primary care networks'.

Planned care

We are going to focus our efforts on the areas where there is currently the highest demand and look at how we can offer a wider range of services and care out of hospital in community clinics. The areas we'll be focusing on include muscular-skeletal services (MSK) (trauma and orthopaedics, rheumatology, pain management and rehabilitation services), ophthalmology, dermatology, cardiology, gynaecology and ear, nose and throat. To support our GPs and patients we have a 'referral support service' to ensure patients are given a choice to access the most appropriate planned care services.

Integrated care

Integrated care is about bringing health and social care together to provide seamless services. The overarching aim of our integration plan is to help people to stay well, stay at home and return home from hospital sooner if they require inpatient care. Our main focus will be on our frail elderly population in support of our local health needs. Some of the ways we plan to do this include setting up multidisciplinary teams of doctors, nurses and social services working in the community to care for patients; being more proactive in the way we care for people with long term conditions by focusing on preventing problems from happening in the first place; improving the way we discharge people from hospital and improving the way we assess what their care needs will be when they get home.

Urgent care

Our focus here is on improving how we care for people in the community who are at high risk of being admitted to hospital, for example the frail elderly and those with complex conditions. We plan to put in place dedicated teams of doctors and nurses who will work in the community to assess patients and put in place the right care quickly, preventing them from going into hospital.

Mental health care

We want to make sure our mental health services support people at all levels of need. We are planning to improve the way we deal with referrals from GPs for psychological services to offer better choice to patients. We also want to be sure that we have the right systems in place to help people in crisis and those who need urgent mental health care, so they get the right assessment and care quickly. Dementia remains a priority for Surrey Downs and we will build on good work in this area to make sure we continue to identify and diagnose dementia as quickly as possible.

Children's care

We will work with other CCGs across Surrey to take steps that improve the health and wellbeing of children and young people. Some of the things we're looking at include tendering for new child and adolescent mental health services; reducing A&E attendance and hospital admissions by making sure there is easy access to urgent and out of hours services; doing more to prevent ill health in children, for example by reducing childhood obesity and increasing uptake of vaccinations; reviewing children's community services.

How can I find out more and get involved?

If you want to register your details to get involved in developing our future plans you can sign up on our website at www.surreydownscg.nhs.uk or use the contact details below to get a sign up form.

If you want to find out more about our commissioning plans, or get in touch about anything else you can contact us using the details below.

Tel: 01372 201500

Email: contactus.surreydownscg@nhs.net

www.surreydownscg.nhs.uk

 [@SurreyDownsCCG](https://twitter.com/SurreyDownsCCG)

