

Dear Patients

Pond Tail Surgery Update - March 2021

Thank you for your continued patience during what has been a period of uncertainty, and for sharing your views on what you would like local GP services to look like in the future.

We wanted to provide you with an update on where we are as of 24 March 2021. NHS Surrey Heartlands Clinical Commissioning Group (CCG) are currently involved in positive negotiations with the landlords of Pond Tail Surgery to agree continued occupancy of the existing building for at least the next five years.

This very welcome development will hopefully provide both peace of mind for local patients and enable Surrey Heartlands CCG to undertake a competitive procurement process to secure a contract holder who would be responsible for the ongoing provision of GP services for registered patients of the current surgery in the current premises.

Very soon, the CCG hope to be in a position to provide confirmation of the agreement and to be able to advise patients about next steps.

Surrey Heartlands CCG welcomes patient feedback at every stage and all comments will be taken into consideration.

- Email: syheartlandsccg.contactus@nhs.net
- Tel: **0300 561 1555**
- SMS: **07917 087 560** (text phone only)
- Write: **FAO Communications and Engagement Team, NHS Surrey Heartlands CCG, Cedar Court, Guildford Road, Leatherhead, Surrey, KT22 9AE** and make sure you include your full address and postcode.